

Smart Door Lock

User Manual

DL7300

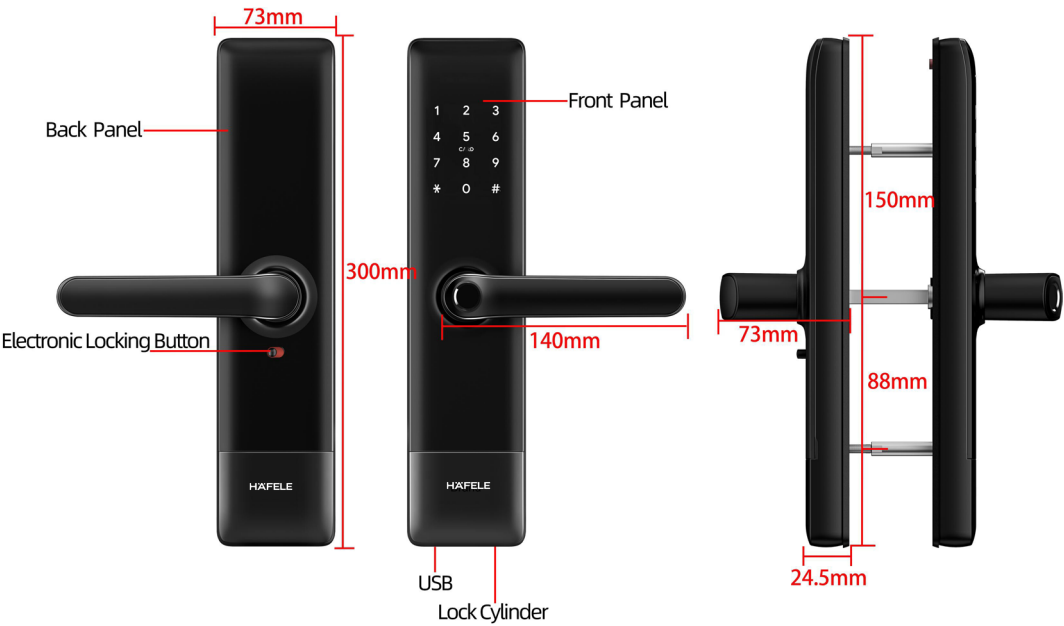


Special Attention:

1. The key only helps if you keep it outside the locked door. An ideal place to store a copy is your office or nearby relative house.
2. Always use recognized brands alkaline battery for good performance and to avoid leakages. Do not use re-chargeable NiMH and NiCD battery due to the lower working voltage
3. Please study this manual carefully before installation

1. Introduction

1.1. Lock structure



1.2. Packing List

💡 Check the following drawing to check whether the package contains all the parts

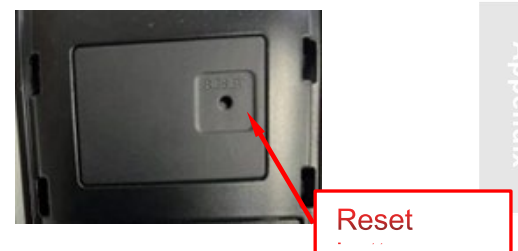
NO	Name	Qty	NO.	Name	Qty
1	Front Panel	1	10	Mortise Screws:10*5mm (For Aluminum Door)	4
2	Back Panel	1	11	Mortise Screws:25*4mm (For Wooden Door)	4
3	Mortise	1	12	60mm Square shaft	1
4	Card	4	13	80mm Square shaft	1
5	Mechanical Key	2	14	M5*25mm Screw	1
6	Waterproof Rubber Plate	2	15	M5*40mm Screw	1
7	Screw Stubs:M5*35mm	2	16	M5*50mm Screw	1
8	Strike&Strike Box	1+1	17	U-Clip	1
9	Sliding Screws:M5*10mm	1	18	User Manual	1

1.3.Specifications

Suitable for Models	DL7300	Doors Applicable	Wooden door Security door
Materials	Aluminum alloy	Working Voltage	6V/4x AA Batteries
Lock Weight	4KG	Door Thickness to Fit	35-65mm
Unlocking Way	Bluetooth Key Fingerprint Password Card Mechanical key	Data Capacity	Fingerprint : 200 Password : 150 Card : 200
Color	Black	Working Temperature	-10°C-55°C
Low Wattage Alarm	Less than 4.8V	Working Humidity	0-95%

1.4. System Initialization

Open the cover plate of the front panel, long press the "Reset" button on the back panel for 5s, press "000#", and the initialization is complete



1.5. Privacy Mode

1. Turn On (Red) the privacy mode when you need. Green state is Off .When the button is in the red state, it is in privacy mode can only be unlocked through the administrator Bluetooth key, password or mechanical key.

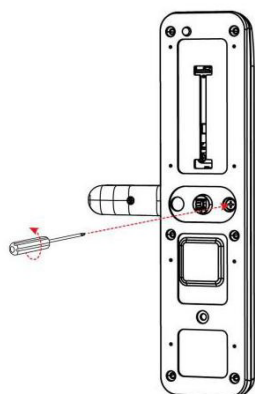


2. Installation

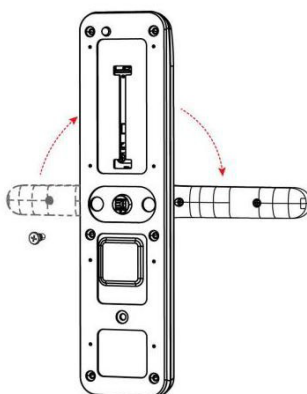
2.1 Turn the handle

Notice: Adjust the handle according to the direction you open the door

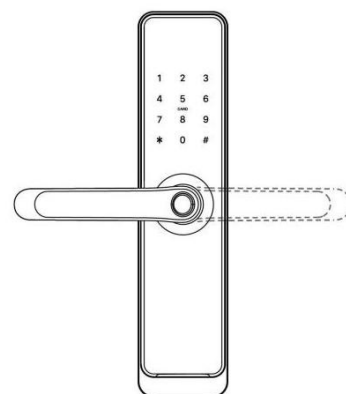
For Front Panel



1. Loose Screws

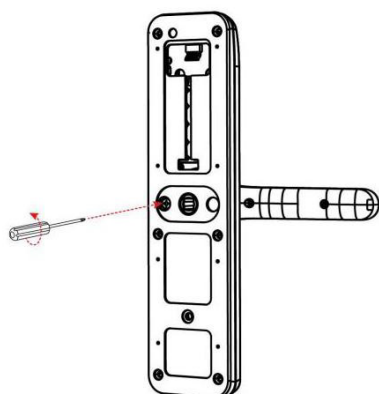


2. Left Open the Handle Toward the Left;
Right Open the Handle Toward the Right.

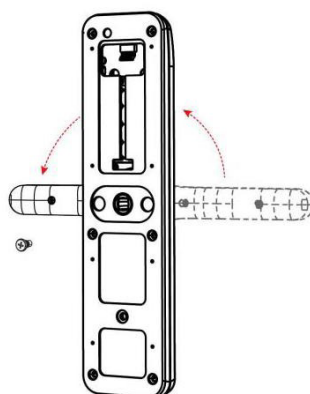


3. Reinstall the Screw After Adjusting the Direction

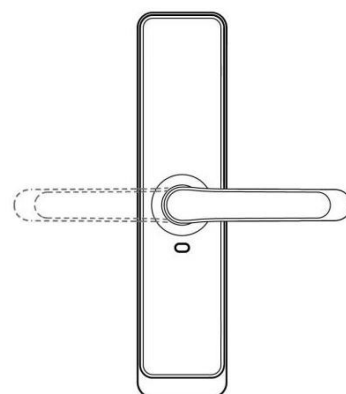
For Back Panel



1. Loose Screws

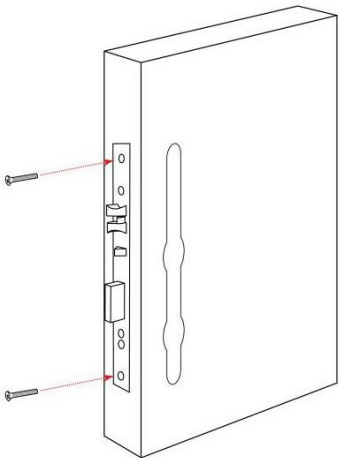
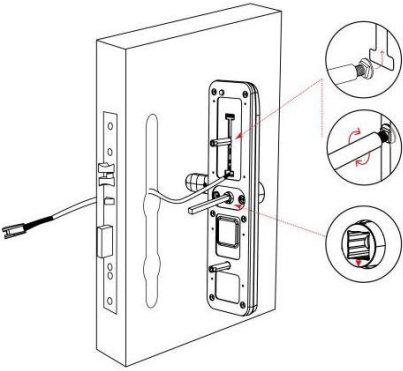
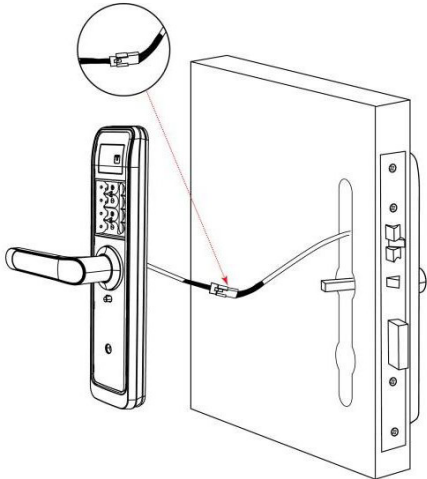
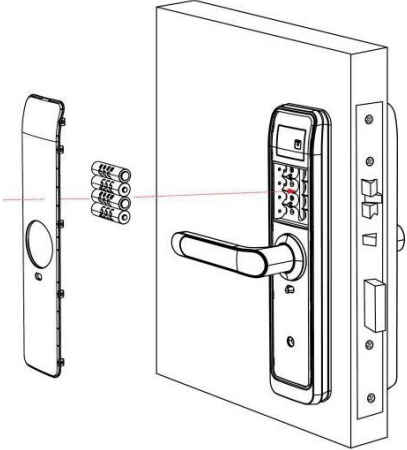


2. The direction of the rear panel handle is opposite to the front panel handle



3. Reinstall the Screw After Adjusting the Direction

2.2. Installation Diagram

Step 1 Install Mortise	Step 2 Install Sliding Screw Casing
	 1.The screw casing place is adjustable from 55mm to 100mm far from the square shaft. Depending on the location of the hole-drilling or the old door hole. 2.The arrow is always pointing down
Step 3 Install Back Panel and link wire	Step 4 Install fixing screws
	
Step 5 installation complete	
	

3.0. How to set up

3.1 Pairing



ACCESS

1. Download "Hafele Access" App from App Store/Google Play
2. Register a new account by phone number or email address or Login with an existing account on App.

3.2 Checklist

1. Lock has not been paired
2. The keypad stays awake during pairing
3. Turn on your phone's Bluetooth and Internet connection

3.3 Adding New Lock

1. Login > Click add button to add a new lock> Select "Mortise" lock> Tap on lock keypad to activate the lock > Click on the lock code > When device displays on the app with the "+" sign, click "+"
2. (Series of beeps will sound on successful pairing) > Lock paired > Enter your lock name and confirm
3. Lock added successfully



4.0. FUNCTION SETUP

Note: All function setups below are based on owner right under owner account on APP. Admin & Normal User account are limited to setup at some functions. For detail, refer to User access rights table - Step 111.4.



a. Default Factory Password



In factory mode before pairing, the PIN to unlock is 123456#



Before proceeding, turn on your Bluetooth, Location and ensure that you are within Bluetooth range of the lock.

To view or change password :

Home > Select lock> Lock setting > Admin password > Click to change and save

Note: You cannot delete admin password.



New Password can be generated from:

Home > Select lock > Password >  > Create/Send password > Choose type of passwords as below table> Enter the password name> Click "Generate password"> Send > Share the password via different platforms

You can also share a existing password from:

Home> Select lock> Password> Select an existing password> Click "Send" on Password detail window

Share the password via different platforms

PIN Type	Steps	Activate within*
Permanent Valid permanently, used for owners, family members	Enter name >Generate password	24hrs after generated
Period Valid only in a period of time, ranging from several days to several weeks	Start time, End time >Enter name >Generate password	24hrs from the start time
One-time Valid for one-time opening only	Enter name >Generate password	6hrs after generated
Clear To deactivate all previous created passwords, except for one-time password	Enter name >Generate password	24hrs after generated
Customize Valid during the time specified, PIN can be customized into memorable number Need to stand by the lock	Start time, End time >Enter name >Generate password	24hrs from the start time
Scheduling Valid during a specific time range on selected days - for example workday/weekends	Scheduling mode: daily, workday, weekend, or by a specific weekday > Start time, End time >Enter name >Generate password	24hrs from the start time

Note: On the password page, all the passwords you generated list here, and you can click on any password to view the detail, as well as edit, share and delete it.

d. Delete Passwords

To delete a single password:

Home> Select lock> Password > Select password > Delete

To delete all passwords:

Home> Select lock> Password>  > Delete all passwords> Enter Account Password> Delete

Only the lock owner can delete all passwords. Lock will delete all codes except Admin Password, and all passwords previously generated are no longer valid.



e. Keycard

Home> Select lock> Key card>  > Follow steps to add, delete or clear Key cards

Adding and deleting Key cards via App require you to be within Bluetooth range of the lock.

To add, place the card upon the card sensor on lock keypad.

To add Keycard via Bluetooth:

Enter Keycard Name > Select card duration: Permanent or Duration: Start time / End time > Next

"The lock attempt to connect to the lock"> Connected > Place Keycard on card sensor> "Beep"

Keycard list is updated with new Keycard

To delete Keycard:

You have to be in Bluetooth range of the lock to perform this task. Delete one keycard: Home> Select lock> Key card> Swipe left> Delete

Delete all keycards: Home> Select lock> Key card>  > Delete all Keycards via Bluetooth > Delete



e. Bluetooth Key

Bluetooth sharing allows you to share a Bluetooth Key with other users for mobile access.

It allows your guest to open/close the door by mobile app when stay in Bluetooth range of the lock

To generate a Bluetooth key:

Home > Select lock> Bluetooth key>  Create/Send Bluetooth key> Choose a key type>Configure the parameters and enter the receiver's account (by phone number or email)> Send

*Option to share admin right to the receiver account by selecting "Authorize admin". Admin right means the ability to create password/key card/Bluetooth Key, yet limit in regards to Bluetooth Key sharing and Lock History Access. Without admin right, the receiver account can only unlock/lock using Bluetooth.

To use a Bluetooth key:

When you receive a Bluetooth key from the master, you can use it on the App:

Home > Select lock> Click on  to unlock the door

To manage a Bluetooth key:

You can also manage all your Bluetooth keys from:

Home> Select lock> Bluetooth key> Select a Bluetooth key>  > edit, freeze/unfreeze, authorize/ deauthorize or delete the Bluetooth key

To delete Bluetooth Key:

You can delete a single Bluetooth key or all Bluetooth key in the list.

Delete a single Bluetooth key: Home> Select lock> Bluetooth key> Select a Bluetooth key> Click "Delete" on Bluetooth key detail window> Select Delete on confirmation box.

Delete all Bluetooth keys: Home> Select lock> Bluetooth key>  > Delete all Bluetooth keys> Enter account password for confirmation.

5.0. OTHER FUNCTIONS

5.1. Security Mode



Security lockout mode

After 5 consecutive unsuccessful attempts of entering a Password, the lock will sound an alarm and be unresponsive for 5 minutes. Bluetooth Unlock can be used to unlock in this state.

5.2. Low Battery Alarm



When the power of battery is too low, a warning voice will appear. Please replace all batteries immediately.

5.3. History Log



To view the history logs:

Home > Select Lock > Lock Setting > History

To retrieve recent lock usage history. You must be within range of the lock's Bluetooth connection. Then press  in the upper right corner to synchronize (retrieve) the latest information.

5.4. Turn On/Off lock sound

Home > Select lock > Lock setting >  Lock sound > Turn on/Turn off

5.5. Lock/ Unlock Notification



Home > Select lock > Lock setting > Switch On/Off at Lock/ Unlock notification

5.6. Decoy Password



A total of 16 decoy digits including Password can be entered to prevent the Password from being exposed.

5.7. Emergency Power

Connect Micro USB cable to power bank then connected it the Micro USB connector on the bottom of the device to supply power. While holding, key in your password/ keycard/fingerprint/ BLE key to open, then change batteries immediately.

6.0. USER ACCESS RIGHTS

	Owner	Admin	User
Change Admin Password	✓	-	-
Create Admin account (Authorize admin)	✓	-	-
Calibration lock time	✓	-	-
Setup Automatic locking Setup Lock sound	✓	-	-
View BLE key list	✓ View all BLE Keys	✓ Only View all BLE Keys created by Admin	-
Create User BLE Key, PW, Card	✓	✓	-
Change lock name/ lock group	✓	✓	
Setup Lock/Unlock notification	✓	✓	✓
History checking	✓	✓	✓
Lock information (Serial No, ID, Battery, Validity Period)	✓	✓	✓

7.0. Troubleshooting

Pairing is unsuccessful

- Try with a different smart phone, using the same username and password
- Update your phone's operating system to the latest version
- Restart the Bluetooth and internet connection your smart phone
- Restart Hafele Access APP on your mobile device
- Replace new set of batteries

Keypad does not light up

- Use Micro USB connect to lock jumpstart and replace new set of batteries.

Keypad is flickering

- The Lock is low in battery. Replace the new set of batteries. Restart

Generated PIN codes do not work

- Make sure that the generated PIN codes are activated within the given hours
- Do a Bluetooth unlock to refresh the APP
- PIN codes may have been modified or expired

Changing Batteries

- To open the battery compartment, slide the cover upwards and replace all four batteries

Lock is not working when battery level is not 100%

- Do a Bluetooth unlock to refresh the battery level on the APP
- Battery level shown in the APP may not be accurate
- Use Alkaline batteries only
- Do not use: Heavy duty, Eveready, GP or rechargeable batteries
- Using high quality batteries will improve the performance and lifespan of the lock

Bluetooth Key is not working

- Restart the Bluetooth and internet connection your Smart phone
- Check on the time zone of the home listing against
- your phone time
- Check if the Bluetooth Key is expired. It must be used within 1 hour of generation.
- Update your Hafele Access app to the latest version
- Switch to a new set of batteries

Re-lock is not working

- Check battery level of the lock
- Make sure you have enabled Automatic locking mode for the lock
- If unlocking by thumb turn will stop this function temporary

Keypad lights up on touch only

- Check if the lock is in keypad lockout mode or security lockout mode
- Check that your lock is not muted
- Refer to Lock tutorial - step 3.1